

## ABSTRAK

**Kusuma,Rival,Egriean,Purba. 2025. *Profesionalisme Satuan Polisi Pamong Praja Kabupaten Tulungagung Dalam Menertibkan Pedagang Kaki Lima Di Kabupaten Tulungagung Pasca Pandemi*. Skripsi. Pembimbing 1: Dra.Angkasawati, M.Si, Pembimbing 2 : Dra. Dwi Iriani M.M,AP**

Penelitian ini bertujuan untuk mengetahui tingkat profesionalisme Satuan Polisi Pamong Praja (Satpol PP) dalam menertibkan Pedagang Kaki Lima (PKL) di Kota Tulungagung pasca pandemi COVID-19. Fenomena meningkatnya aktivitas PKL di ruang-ruang publik menimbulkan persoalan baru bagi ketertiban umum dan estetika kota. Penelitian ini menggunakan pendekatan kualitatif deskriptif dengan teknik pengumpulan data berupa observasi, wawancara mendalam, dan dokumentasi. Analisis dalam penelitian ini mengacu pada teori profesionalisme Bennet Silalahi yang meliputi lima indikator: kemandirian, kemampuan, kemauan, tanggung jawab, dan sikap. Hasil penelitian menunjukkan bahwa Satpol PP Kabupaten Tulungagung telah menunjukkan tingkat profesionalisme yang cukup baik dalam pelaksanaan tugas penertiban, meskipun masih terdapat berbagai tantangan seperti resistensi dari Pedagang Kaki Lima, keterbatasan lahan relokasi, dan anggaran operasional. Selain itu, faktor pendukung profesionalisme antara lain adalah adanya sarana prasarana yang memadai, pelatihan rutin, serta regulasi daerah yang jelas. Penelitian ini menyimpulkan bahwa peningkatan profesionalisme aparatur sangat penting untuk menciptakan ketertiban dan kenyamanan ruang publik, serta merekomendasikan penguatan pelatihan, sinergi lintas sektor, dan pendekatan humanis dalam penertiban Pedagang Kaki Lima.

**Kata Kunci:** Profesionalisme, Satuan Polisi Pamong Praja, Pedagang Kaki Lima, Penertiban, Tulungagung.

## ***ABSTRAC***

Kusuma, Rival Egriean Purba. 2025. *The Professionalism of the Civil Service Police Unit (Satpol PP) in Tulungagung Regency in Controlling Street Vendors in Tulungagung Regency After the Pandemic*. Undergraduate Thesis. Advisor 1: Dra. Angkasawati, M.Si; Advisor 2: Dra. Dwi Iriani, M.M., AP.

This study aims to determine the level of professionalism of the Civil Service Police Unit (Satpol PP) in controlling street vendors (PKL) in Tulungagung City after the COVID-19 pandemic. The increased activity of street vendors in public spaces has raised new issues concerning public order and urban aesthetics. This research employs a descriptive qualitative approach with data collection techniques including observation, in-depth interviews, and documentation. The analysis is based on Bennet Silalahi's theory of professionalism, which includes five indicators: independence, competence, willingness, responsibility, and attitude. The results of the study show that Satpol PP of Tulungagung Regency has demonstrated a fairly good level of professionalism in carrying out enforcement duties, although various challenges remain such as resistance from street vendors, limited relocation land, and operational budget constraints. Supporting factors for professionalism include adequate infrastructure, regular training, and clear regional regulations. This study concludes that improving the professionalism of public officials is crucial for creating order and comfort in public spaces, and recommends strengthening training, enhancing cross-sector collaboration, and adopting a more humanistic approach in controlling street vendors.

**Keywords:** Professionalism, Civil Service Police Unit, Street Vendors, Enforcement, Tulungagung.